

# Are you **HOMELESS** or at **IMMEDIATE RISK** of homelessness?

## Call Coordinated Entry

### STEP #1: dial 2-1-1

After entering your **ZIP CODE**, click the prompt for **HOUSING**. You will be connected to Coordinated Entry for housing assistance.

**STEP #2:** A Case Manager conducts **TRIAGE** to determine if there is a need for emergency shelter and assistance.

**STEP #3: ASSESSMENTS** determine vulnerability, eligibility for housing programs and prioritization level.

**STEP #4:** If the household is prioritized for services and an opening is available, the Case Manager makes a **REFERRAL** to a housing program.

**STEP #5:** If the household is eligible for housing services, but none are available, they are placed on a community **WAITING LIST**, prioritized by their vulnerability and assessment scores.

**STEP #6:** The Case Manager assists in creating a personalized **HOUSING STABILITY PLAN** to address the unique needs and resources of the household.

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