

## Mobile Market Sign up Instructions and FAQ

### Who can receive food at the mobile market?

Anyone, they do not have to be a Compass Consumer. We do not require any proof of income or residency.

### When and where are they?

Dates and times are specific, these are listed for each mobile market on the designated sign up page. The days are as follows...

<b>Warrenton:</b>	Third Wednesday of every month 9AM-11AM
<b>Union:</b>	Third Thursday of every month, 10AM-12PM
<b>Wentzville:</b>	Third Friday of every month, 9AM-11PM

### Where are they?

<b>Warrenton:</b>	Warrenton Cinema, 265 W Veterans Memorial Pkwy, Warrenton, MO 63383
<b>Union:</b>	Compass Health Center, 1780 Old Hwy 50 E, Union, MO 63084
<b>Wentzville:</b>	Compass Health Center, 1032 Crosswinds Court, Wentzville, MO 63385 (parking lot across the street)

### What is given out?

Every family that comes through will receive roughly the same amount; family size has no bearing on the amount they will receive. No worries, it is usually a lot! Each family ALWAYS receives one box of mixed can/dry foods, and two varieties of produce.

### How does it run?

St. Louis Area Foodbank brings food to the various locations the morning of distributions. Clients line up in their cars and volunteers assist with the repackaging and distribution. The clients do not even have to get out of their cars!

### How do I sign someone up?

On our website! [www.compasshealthnetwork.org](http://www.compasshealthnetwork.org) The Mobile Market is listed under "Events" from there, click "Mobile Market Registration". The client or IHS can sign them up!

### What information is needed?

Name, email, and phone number, these contact methods will only be used in the event of cancellation. Please list the BEST contact method for getting a hold of the clients.

### Do they have to sign up every month?

Yes, to avoid multiple no shows we ask that clients sign up EVERY month. Signups will be opened online by the 15<sup>th</sup> of the previous month.

### What if it's cancelled?

This is an OUTDOOR distribution, which means weather is a primary factor when considering cancellations. A general rule we follow is if schools are closed, MM is closed. Cancellations can happen for several reasons. Weather, truck issues, volunteer support, in any instance we will follow the same protocol for the cancellation. An agency wide email will be sent out as soon as the decision is made, an email will be sent to all clients who are sign up on the list, our Facebook page will have the cancellation information and my phone (636) 332-2134 will have a voicemail message.

### What if they miss it?

Contact me directly the next day and we will make sure we get them taken care of!

Contact me with any questions, Shaun Sparks (O) 636-332-2134, (C) 636-357-7500, [Ssparks@compasshn.org](mailto:Ssparks@compasshn.org)