COMMUNITY INVOLVEMENT IN DISASTER RESPONSE

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St. Charles County COAD
Disaster Response 101

- Disasters start and end locally – regardless of size or cause

- Each county (and most municipalities) operates an Office of Emergency Management which coordinates:
  - Disaster preparedness/Mitigation
  - Event response/Damage assessment
  - Recovery efforts

- This coordination requires assistance from community partners – governments, agencies, volunteers and more
WHAT is a COAD?

- **Community Organizations Active in Disasters**
  - St. Charles and Lincoln counties were among the 1st in Missouri to begin local chapters

- Focused within a specific geographic area and is composed of representatives from public, private and not-for-profit agencies.

- Brings together these organizations to collect and provide resources that enhance a community before, during and after a disaster
Status of the Floods of 2015-2016

- Beginning Dec 26, around 10” of rain fell in a little over 48 hours
- Homes, businesses and commuters were affected by rising water along area creeks, rivers and low areas
Status of the Floods of 2015-2016

- Response agencies acted quickly and successfully
  - A “State-of-Emergency” was declared in County and State
  - Roadways closed; calls for residents to stay home
  - Calls for 14 citizens’ assists in homes
  - 18 recoveries of drivers in water
  - Preparations for the operation of assistance shelters

- Community agencies assisted during and after to provide support – too numerous to single out
Status of the Floods of 2015-2016

- More than 7,000 structures in the state have been affected – number specific to our county is still being addressed but it is significant.

- At this time, the COAD has recorded a number of families that have significant needs (with more to come).

- A Long-Term Recovery Committee is being formed. THIS IS WHERE YOU CAN HELP!
How do we help now?

- As a community, we don’t have money or resources pooled and waiting for a disaster to occur.

- Those families need funding and supplies to restore safe, sanitary and secure conditions. They are likely are either under-insured or not insured at all for this event.

- All of these families have been determined to have no other support options.

- Can your organization give money, resources, service.....
Why Do We Need to Help – FEMA?

- There are specific guidelines and requirements that must be met. If those are not reached, there’s a likelihood that no assistance will be offered.

- FEMA can declare a disaster which contributes Public Assistance, Individual Assistance or both.
  - Public Assistance – reimburses the local and state for resources spent due to the disaster
  - Individual Assistance – directly assists families affected by the disaster

**THE MOST A SINGLE HOUSEHOLD WOULD RECEIVE IS AROUND $30,000 THROUGH INDIVIDUAL ASSISTANCE.**
How to Get Involved

- Join the COAD today and help the Long-Term Recovery Committee
  - Monthly meetings on the 3rd Tuesday of each month (1 pm)
  - Sts. Joachim and Ann Care Service
  - www.scccoad.org for information
Thanks for your time....
So, a disaster has happened?

- All Emergency Management Offices state that you should be self-sufficient for at least three days.
- FEMA may not have a declared disaster.
- You have limited supplies
- Your housing has been compromised
- You are under-insured or not insured
- You have limited communication
Two ways to help in times of a disaster

- Help yourself and your family
  - Be prepared at home
  - Know where your resources are in the event of a large scale disaster

- Help your Community
  - Join an organization already active in disasters response
  - Encourage your group to be a part of a disaster response
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St. Charles County COAD
Each County has an Office of Emergency Management.

All activities related to Disaster Preparedness, Response Mitigation and Recovery should be through the Offices of Emergency Management.
Mass Care

- Temporary Sheltering
- Temporary Food

- It is those activities that are IMMEDIATE after the disaster to stabilize the community. It utilizes an ALL VOLUNTEER workforce.
Donations Management is meant to be DISASTER SPECIFIC to meet the current needs of the community. The needs can change over time from immediate needs to home repair needs.

It is also meant to be organized so that if there is not a need for clothing or shoes, clothing and shoes are not brought to an area already in turmoil.

Always Cash Donations Can be made to assist families with their Long Term Recovery Needs.
Public Health Needs include HUMAN as well as HUMANE services.

Depending on the disaster would depend on what services are needed.

Public health provides mass prophylaxis, possibly tetanus shots, could provide a medical reserve corps functions and could assist with sheltering of pets and people. THEY CANNOT DO THIS ALONE.
According to UMCOR:

The case manager evaluates the client’s needs, reviews what relief the client has already received, and determines whether the client has registered for FEMA assistance. The UMCOR case manager then provides information about what’s needed to proceed further. The final stage puts the client on the path to returning to a normal life by referring him or her to the appropriate assistance services, acting as an advocate for the client’s interests if necessary, and finally offering direct assistance with bills if the client requires it. Ultimately, the client family and the case worker jointly decide when the process is complete and the family can operate independently of aid once again.

- United Methodist Committee on Relief, “National Case Management Questions & Answers,” October 2005,
Spiritual Care/Crisis Counseling Outreach

- Crisis response teams offer services at Family Centers for FEMA, staging areas for First Responders, Family Support Centers for Mass Fatalities, Points of Distribution (PODS) for donations or Mass Prophylaxis Dispensing, and long term crisis counseling for families effected by a disaster.
Volunteer Management

- Always during a disaster we need volunteers and an organization to manage the solicited help and the unsolicited assistance.

- Besides the normal organizations that assist during a disaster these are some of the other organizations that assist during a disaster (Police Cadet, Citizen's Corp Council members, Fire Corps, Police Corps)
Thanks for your time....